



Staying connected

with Reynella Lodge

Booking a Skype or FaceTime call

Life Care is providing residents of Reynella Lodge with access to iPads so they can video-call via Skype or FaceTime.

To book a call:

- Call Reynella Lodge Reception on 8392 3600 between 8.30am – 4.30pm weekdays
- Book a time for your call and obtain the Skype or FaceTime details. (Skype or FaceTime calls are available between 9.30am to 4.00pm weekdays, and between 10.30am to 2.00pm weekends.)
- Get help to set up Skype/ FaceTime if needed
- At the scheduled time, a Life Care team member will take the iPad to the resident
- You can then video-call the resident at the scheduled time and chat for **up to 15 minutes**. Note that the resident will not call you; you need to call the resident.

Alternatively, you are welcome to provide the resident with a tablet or other smart device that is 3G/4G enabled for video calling. If you choose to take this option, we ask that you book a time to call the resident so that we can be present to assist if needed. To book a call, please follow the same process above.