



# Staying connected

## with Gaynes Park Manor

### Booking a Skype or FaceTime call

Life Care is providing Gaynes Park Manor residents with access to iPads. These devices can enable video-calls via Skype or FaceTime. To arrange a video-call:

- Call or email your designated Live Every Day Coordinator directly
- Book a time for your call and obtain the Skype or FaceTime details.
- Get help to set up Skype/ FaceTime if needed
- At the scheduled time, a Life Care team member will take the iPad to the resident
- You can then video-call the resident at the scheduled time and chat for **up to 15 minutes**. The resident will not call you.

You are also welcome to provide the resident with a tablet or other smart device that is 3G/4G enabled for video calling.

For such devices, we ask that you still book a time to call the resident, so that we can be present to assist if needed.

### Telephone calls

Many Gaynes Park Manor residents already have their own fixed-line telephones in their rooms.

For residents who don't have a phone in their room, Life Care is able to facilitate the installation of one as part of an Additional Services Package.

Also, if you are calling a resident's fixed-line phone, you may like to book a time so that one of our team members can be with the resident when you call to assist if needed.

GAYNES PARK

MANOR

