



Staying connected

with Aldinga Beach Court

Booking a telephone call

For residents who don't have a phone in their room, your call can be transferred to a phone central to their house. To be connected:

- Call Aldinga Beach Court Reception on 8550 2100
- Let the receptionist know who you would like to speak with and in which house they reside
- Your call will be put through to a Life Care team member who will then notify the resident and transfer the call to the most convenient phone.
- You can chat for **up to 15 minutes**.

Alternatively, if you want to provide a pre or post-paid mobile phone to the resident, this is certainly an option. We will, however, need to Test & Tag the device prior to use.

Booking a Skype or FaceTime call

Life Care is providing our residents with access to iPads so they can video call via Skype or FaceTime.

- Call Aldinga Beach Court Reception on 8550 2100 between 8.30am – 4.30pm weekdays
- Book a time for your call and obtain the Skype or FaceTime details. (Skype or FaceTime calls are available between 9.30am to 4.00pm weekdays, and between 10.30am to 2.00pm weekends.)
- Get help to set up Skype/ FaceTime if needed
- At the scheduled time, a Life Care team member will take the iPad to the resident
- You can then video-call the resident at the scheduled time and chat for **up to 15 minutes**.

You are welcome to provide the resident with a tablet or other smart device that is 3G/4G enabled for video calling. We ask that you book a time to call the resident so that we can be present to assist if needed.