
Thank you for considering Life Care.

At the residential aged care level, Life Care is home for people who, through illness or frailty associated with ageing, can no longer live independently. Importantly, our commitment is to provide a happy and stimulating home for residents and a welcoming environment for their families and friends.

Our range of diverse and flexible lifestyle programs are designed to maintain health and mobility and encourage creative activity, including interaction with the wider community – with our services extending to include Respite Care, which is available at all of Life Care's residential aged care facilities, and at our wonderful Norman House location.

As part of the **admissions process** there are many forms and documents we require, most of which are included here on our website. This information is designed to protect the interests of our residents and ensure we comply with legislative requirements. Moreover, this knowledge will help us provide the most appropriate level of care and assistance.

Initially the process may seem a bit daunting, that's why we've included a 'Ready Reckoner' (please refer to this) that lists the many forms required, what those forms are for and what you need to do – we hope it will make your pathway to care as smooth as possible. However, if at any time you have a question we're here to help.

Importantly, we require these forms to be completed and returned to us before your details can be placed on our **waiting list**.

Once you have been placed on our waiting list we ask that you keep in regular contact with us, ideally every month – just to keep us informed and to ensure we are best able to advise you on the availability of places. That way, we'll be able to attend to your care needs at the earliest possible opportunity.

In the meantime if you have any queries, please contact Sandy Hooper – Residential Admissions Officer on (08) 8239 9800.